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Meet your Tech Support Staff

After years, in some cases decades (sorry Rick), we thought it might be nice to put faces with the names of people you have dealt with over the phone troubleshooting applications or hardware questions on your purge and trap or GC/MS systems.

“Innovative Products backed by Superior Support” has been the EST Analytical slogan for over 20 years. What this means to us at EST is that while product performance is important we understand that the people behind the products is most important to your success.

We feel confident that we can provide you a professional and effective solution to any VOC system problem in a timely manner.

What we bring to the table.....

Technical Degrees – Chemical Engineering, Chemistry

Practical Experience – GC, GC/MS in VOC Testing Labs (EPA, Food & Flavors, Polymers, Pharmaceuticals)

Methodology Expertise – US EPA, FDA, ASTM



Left to Right: Mark Wiesemann, Mike Sidler, Anne Jurek, Rick Haney

Application Note - Drinking Water 524.3 Application Guarantee

Auditors and laboratories have started the move to 524.3. The updated method allows users some variability in instrument settings not available in previous methods.

As part of a 524.3 package from EST Analytical, customers can receive a complete IQ/OQ and performance guarantee to meet or exceed all parameters and data quality as outlined in the method. For more information about changes to the method, [download our 524.3 application note](#) or contact EST at est@estanalytical.com.



Application note - New Canister System for TO-15 Analysis

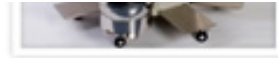


If you are doing TO 14, TO 15 analysis you need to talk to us!

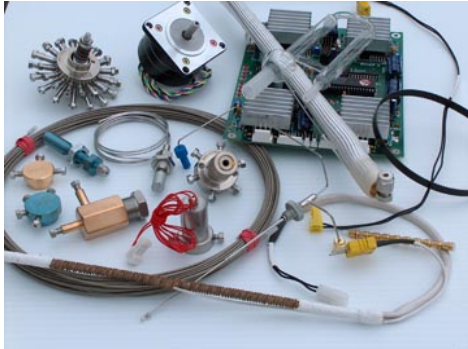
For many years, customers have asked EST to provide a competitive solution for TO-14 and TO-15 analysis. EST now has the products necessary to meet your needs. Backed by our team of 15 field service engineers an application support headed up by a PhD chemist with more than 25 years of air analysis experience, we want to be your solution for air analysis. For

more information, [visit us](#) or [click here](#) to download our new application note.





New Online Store - Now save 10%!



Save 10% when you order \$300 or more now until September 30th! Just enter coupon code **EST010** when checking out to get your discount!

EST Analytical is the source for all your purge and trap parts. We strive to make doing business with EST enjoyable and have created a new online store to make buying even easier. To visit our store and create an account, go to www.estanalyticalstore.com.

We carry an extensive inventory for all brands, and our tech support team will help you identify the parts you need.

Let us know what you think!

Keep Running Efficiently - EST Analytical Preventative Maintenance

EST Analytical offers a full range of cost effective preventative maintenance services for your purge and trap, autosampler, GC and MS system. For more information, [download a brief flyer](#) or contact us at est@estanalytical.com.

www.estanalytical.com

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